

Product Manager / Business Analyst, New York City

Job Description:

We are seeking a hands-on technical Product Manager / Business Analyst Manager to join our Digital Transformation team. In this role, you will be engaging with business constituents to manage the development of software solutions on the Appian platform, as well as other technologies. These applications help KKR drive digital transformation and competitive differentiation in the marketplace. Your primary responsibility will be to create and implement these innovative technical solutions to meet our internal customer requirements. You will engage with business sponsors frequently and directly to gather and probe requirements and validate your solutions.

What to expect from the job:

1. Immediately impact internal clients by partnering throughout the entire life-cycle of projects to define, design, and implement business process based solutions.
2. Work with teams to identify and remediate operational risks early in the application development lifecycle.
3. Design, implement, and provide demonstrations of solutions with Appian or other technologies.
4. Establish and implement metrics to optimize team delivery and measure business agility in terms of predictability, reliability, and adaptability.
5. Independently communicate with both technical teams and business owners as needed during the design and implementation.
6. Work with key business stakeholders to define business processes
7. Gather functional and technical system requirements
8. Perform testing on implemented stories before demonstrations to business constituents
9. Provide instructional demonstrations to internal clients throughout the entire project life cycle
10. Work with teams of Consultants, Partner Offshore Resources, and others on project related tasks ensuring delivery dates are met

What we expect from you:

1. Skilled at working with internal clients to define business processes and gather functional system requirements
2. Not an order taker; asks “why” questions and solve the right problems
3. Passionate about technology and enjoys continuously learning
4. Successful on cross-functional teams; has built products using agile methodologies
5. An excellent communicator and is comfortable presenting to both technical and non-technical audiences
6. A team player ensuring that solutions are complementary to the Digital Transformation Platform

Relevant skills and experience:

1. B.S./B.A. in MIS, IT, Engineering, Computer Science, Mathematics or related domain
2. 7+ years’ experience of technical project management with multiple successful deliveries
3. Experience with agile software development practices & software testing practices
4. Experience with Appian BPM or other BPM software is not required but is a plus
5. Experience with light programming or scripting languages
6. Experience designing data schemas and models at a high level with an RDBMS (such as MS SQL Server)
7. Experience managing the development of integrations using APIs

About Us:

KKR is a leading global investment firm that manages multiple alternative asset classes, including private equity, energy, infrastructure, real estate and credit, with strategic partners that manage hedge funds. As investors with an industrialist vision, we aim to generate attractive investment returns by following a patient and disciplined approach, employing high-quality people, pursuing the highest standards of excellence, and aligning our interests with those of our investment partners.

KKR’s Technology organization is a relatively small group of passionate technologists, enthusiastic about solving complex problems in ways that are beneficial for not just ourselves, but for the entirety of the firm. There are always opportunities to learn about the various alternative investment businesses in KKR and the technologies that are crucial

to each of these businesses' success. By cultivating a helpful and friendly culture, business problems faced by technologists are sponsored and supported by business constituents that are keen on working together to help come to an efficient and broadly robust solution for all involved.

Some numbers about KKR, from <https://www.kkr.com/kkr-today>:

- \$205.7 billion AUM
- Offices in 20 cities across 4 continents
- 107 portfolio companies in our private equity funds
- Over 40 investment funds raised since founding
- ~50 million retirees and pensioners with exposure to KKR's investments
- \$18.7 billion invested in or committed to our own funds and portfolio companies alongside our clients
- 25.8% cumulative gross IRR generated since 1976
- ~753,000 people employed worldwide by our portfolio companies

Please email your resume to Tara Casazza (Tara.Casazza@kk.com).